



Kennebecasis Minor Hockey Association
President: Scott Nelson
Director of Finance: Geoff Cochrane
Updated Sept-23

Refund Policy:

All refund requests must be submitted in writing via email to the Registrar at the following email address:

KVMHA Registrar: kvmharegistrar@gmail.com

Refunds for season:

Refunds for the full season will only be issued if the registrar is notified prior to the start of the season with a formal email to the registrar from the parent or guardian of their child's intent to withdraw from the program. If our fees include processing fees these will not be refunded (i.e. For example our U15 fees are \$670 and include our processing fee from team snap).

Refund for ½ of season (i.e. the 2nd half from Jan 1 till the end of the season) will only be accepted in rare occasions if there are unforeseen circumstances and a player can no longer play. Please note both Hockey New Brunswick (HNB) tickets, Hockey Canada insurance and any full year costs that KVMHA will not be reimbursed for will NOT be refunded. There will be no refunds issued after Jan 15th of the season.

In the event of cancellation of a season, the Board of KVMHA will meet to discuss partial refunds for the cost of registration minus any costs incurred by KVMHA as listed below (if applicable):

- HNB Fees (rostering, insurance, coach courses, HNB tickets etc)
- Ice time purchased that won't be refund
- Commitment to Officials
- Any other expenses (planned or unplanned)
- Decisions will not be made and communicated until the AGM

Refunds for Try-outs:

Tryout fees are non-refundable unless you didn't attend any try out sessions AND you notified the KVMHA registrar prior to the start of try-outs. Try-out fees are also NOT pro-rated if your child can't attend the full tryout for such things as being injured during the tryouts, conflicts or if they are accepted to another association like EDZA or Kraken half-way through KVMHA tryouts.

Injured players: If your player is injured prior to try-outs they should still register for the try-outs making it know that they wish to be on a competitive team. They should email the Director of Competitive Hockey/Registrar that the player is injured and unable to attend the try-out. The injured player process states that when a player is injured and is physically unable to try-out, their level and evaluation from the previous year would be taken into account. If the player is injured and doesn't make any of the try-out sessions and is not placed on a competitive team (based on the above) they will not be required to pay for the tryout process. If KVMHA is not reimbursed for the team snap processing fees the player will not be either.

Conditioning camps:

Conditioning camps are non-refundable unless you didn't attend any sessions AND you notified the KVMHA registrar prior to the start of the camp. Camps fees will also not be pro-rated if your child can't the full session for any reason such as illness, injury etc. If KVMHA is not reimbursed for the team snap processing fees the player will not be either.

All refunds will be processed as quickly as possible.

If you paid via e-transfer your refund will take longer as it has to be done via a written cheque as we do not process refunds via e-transfers.